

Product warranty for LUMISSION BV

On products purchased after 1 August 2020, LUMISSION can provide a 5-year warranty against production and material defects on products in the LUMISSION product range. Provided that the conditions in the warranty are met, LUMISSION BV will either repair or replace the products.

The warranty is valid under the following conditions:

- The project must be registered. Customer must fill in attached form.
- The product is used and installed correctly in accordance with technical specifications, installation manual, maintenance manual and current legislation.
- The warranty period starts on the date of invoice of LUMISSION BV.
- The warranty period is based on a burning behaviour of maximum 5000 hours per year. In case of more than 5000 hours per year, the warranty period will be adjusted pro-rata.
- The number of failures exceeds the mean nominal failure rate of 0,2%/1000hours of operation.

The warranty does not cover:

- Costs for troubleshooting, removal or reinstallation of the products.
- Consequential losses of any kind.
- Defects that are caused by extreme conditions as for example lightning, ingress of water, fire, lack of ventilation or exceeding of operating temperature.
- Defects that are caused by incorrect use including mechanical or electrical influence.
- General maintenance and repairs and replacements of wear parts as for example replaceable parts and accumulators.
- Defects caused by compatibility problems between products and the installation as for example power supply and control system.
- If the product has been modified without written approval by LUMISSION BV.
- Light reduction that is within the specified value for the product in question (for example L80)

In relation to other circumstances, reference is made to LUMISSION BV and delivery conditions.

LUMISSION bv

Pieter Goedkoopweg 26
2031 EL Haarlem
The Netherlands

P.O. Box 2321
2002 CH Haarlem
The Netherlands

CC nr: 51915316
VAT nr: NL 850225474 B01
IBAN: NL69ABNA 0449871738

T: +31 (0)23 3030560
I: www.lumission.com
E: info@lumission.com



Luminares with a mission

LUMISSION 5 year warranty scheme

Registration:

Article code number	Description	Quantity

Location/project name:

Installation company:

Responsible employee:

Date completion (dd/mm/yyyy):

Products bought at (add invoice)

Name contract party:

Contact person:

Address:

Zip code and City:

Email:

Telephone number:

Checked by (LUMISSION employee):

Contract company:

LUMISSION b.v.

Place:

date:

Place:

date:

LUMISSION bv

Pieter Goedkoopweg 26
2031 EL Haarlem
The Netherlands

P.O. Box 2321
2002 CH Haarlem
The Netherlands

CC nr: 51915316
VAT nr: NL 850225474 B01
IBAN: NL69ABNA 0449871738

T: +31 (0)23 3030560
I: www.lumission.com
E: info@lumission.com